GUARANTEE AND INSTRUCTIONS FOR USE
PLEASE READ CAREFULLY

THIS IS NOT AN UNCONDITIONAL GUARANTEE AND NORMAL WEAR AND TEAR MUST BE TAKEN INTO ACCOUNT. THE **ORIGINAL** GUARANTEE MUST BE PRODUCED WHEN REQUESTING REPAIRS TO BE UNDERTAKEN.

All the materials used on your sanitary ware and/or tiles are manufactured in South Africa. They are applied to the strictest manufacturer specifications by competent technicians. Our workmanship is guaranteed for a period of **5 years** on baths and tiles and for a period of **2½ years** on basins and toilets, subject to the conditions (do's and don't's) stipulated below. ***If we find that any of the conditions stipulated below are not adhered to, this guarantee will be null and void*.**

DO's		DON'T's
Keep bathroom doors and windows closed for 24 hours after treatment to prevent foreign objects from settling onto the wet paint. Keep resurfaced areas dry and undisturbed for a period of 24 hours after treatment.	**1**	Do not use baths and basins as a washing or rinsing tub or storage area. Also don't soak washing in bath/basin or let washing machine outlet discharge into bath/basin.
Wash the treated surfaces thoroughly with dishwashing liquid and a facecloth before the first use. If surface appears rough, wash it thoroughly and if roughness persists, call us immediately.	**2**	Be careful not to drop items such as handheld showers and hairbrushes into the bath/basin, or knock razors against the side of the basin in an attempt to clean it. This may cause chips or scratches which may lead to peeling.
Always clean treated surfaces with dishwashing liquid or any other face soap in block or liquid form, on a face cloth whilst bath is still wet. (This will prevent build-up of body fats and enhance the appearance of the surface).	**3**	Do not use washing powder, ammonia-based cleaners (e.g. Handy Andy), abrasive cleaners (e.g. Chemico), hard brushes, harsh chemicals (strong disinfectants, pet shampoos, alkaline cleaners, hair colourants, and photographic chemicals) in or on treated surfaces.
Ensure that taps are properly closed and that they do not drip. Keep bath/basin dry, especially around the plugholes. Have leaking taps fixed immediately to prevent damage to your surface and the occurrence of rust.	**4**	Refrain from using hard objects (e.g. stools, tools, plastic baths, buckets) or objects with suction cups in the bath/basin. This may lead to scratching and/or peeling of the resurfaced areas.
If rust, chips or scratches do occur, have it repaired as soon as possible to prevent further damage and possible future peeling. A nominal charge will be levied to cover our costs as these are not covered by our Guarantee.	**5**	Refrain from leaving burning cigarettes, candles or incense on the side of the bath/basin or near resurfaced tiles.
Run cold water first into your bath/basin. This will help ensure that the shine lasts longer.	**6**	

1. This guarantee is not transferable and is issued to the payee only.
2. Any defects in the original work must be brought to our attention IMMEDIATELY.
3. It must be borne in mind that this is not a maintenance contract and that it is in your best interest to protect the treated surface so as to prevent disputes at a later stage. It is unfair to expect us to come in to repair a surface which has been neglected and we are told about it just before the Guarantee expires or the property is being sold.
4. All calls are logged as they are reported and we schedule repairs on a "first-in first-out" basis when we work in your immediate neighbourhood.
5. Please note that there is no obligation by Renu-A-Bath to respray a treated surface which needs touching up. Whether we respray or not depends entirely on the condition of the treated surface and the period of the guarantee remaining.

SAMPLE

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